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Polypharmacy Action Learning Sets GP Practice Learning.

2021



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Designed, developed and delivered by:



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Health Education England

and



One less pill



Agenda



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01 Size and scale of Polypharmacy.

02 What are we doing about it?

03 Strategic and policy context.

04 Technical and behavioural elements to addressing problematic Polypharmacy.

05 Tools and further support.



Size and Scale of Polypharmacy

Medicines are intended to help patients but they can cause harm...



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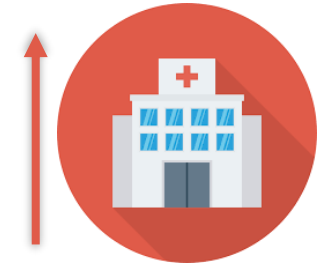
In England in July 2021 there were 934,644 people on 10 or more medicines and 371,520 were 75 or over.



Over a six-month period, over **three quarters of people** over the age of 70 will have an adverse drug reaction



A person taking 10 or more medicines is **300% more likely** to be admitted to **hospital**



There has been a **53% increase** in the number of emergency hospital admissions caused by adverse drug reactions

Polypharmacy adds preventable cost to the healthcare system and diminishes quality care for the patient

We dispense over 1 billion prescription items per year in Primary care in England

Most of the harm from polypharmacy is **preventable.....**

02 What are we doing about it?

IT'S GLOBAL

WHO has said “given that medicines are the most common therapeutic intervention, ensuring **safe medication use** and having **processes** in place to improve medication safety should be of **central importance**”.

IT'S A BIG CHALLENGE AND GROWING

We dispense over a billion prescription items a year in primary care in England each year.

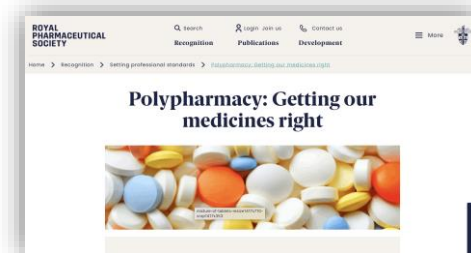
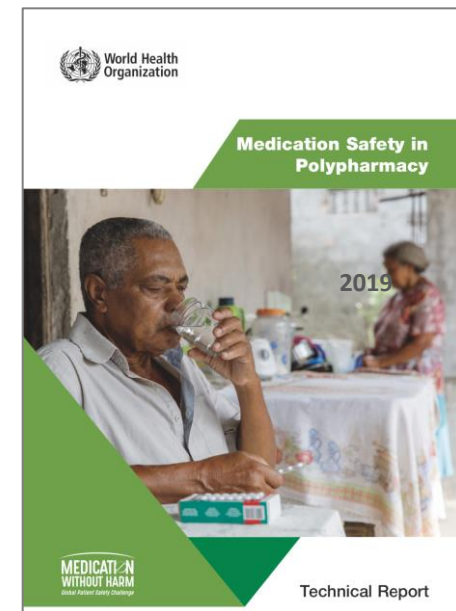
Age UK have recently highlighted the issue

RPS published guidance

ACTION IS NEEDED

NHS BSA Polypharmacy Prescribing Comparators tool is available to help GPs and Pharmacists **find the people most at risk**.

Shared Decision Making consultations are helping clinicians and patients to reach agreement about what is important to the patient and what is clinically important.



Strategic and Policy Context

NHS Long Term Plan

Commitment to increase the number of Pharmacists working in General Practice.

Highlights the importance of Structured Medication review

Primary Care Networks

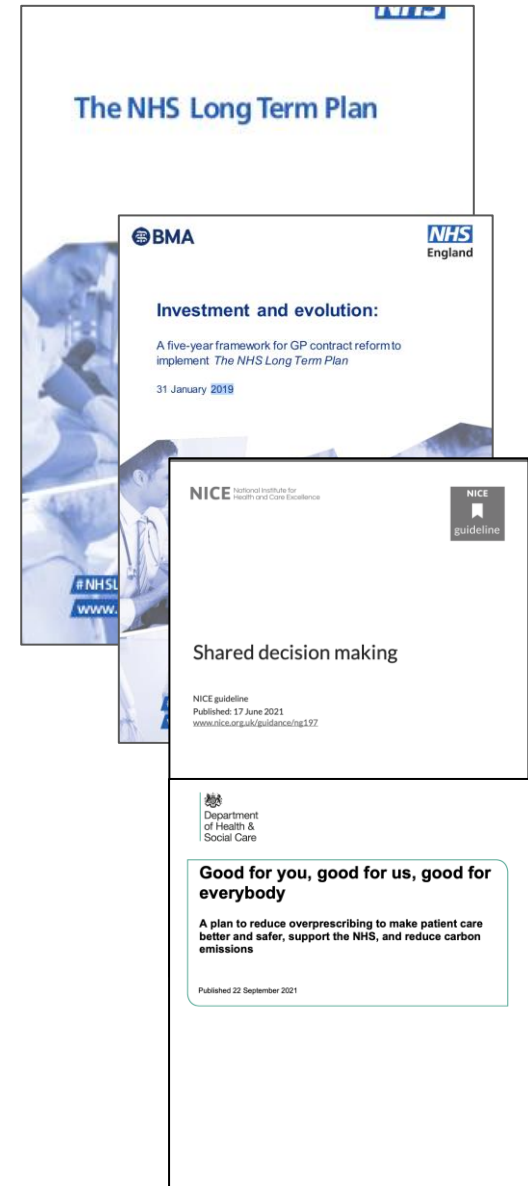
Funding for PCNs to secure Pharmacists

QOF

Update

NICE guidance on Shared Decision Making (SDM)

DHSC Overprescribing review



The role of the NHS BSA Polypharmacy Prescribing Comparators?



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01

Benchmarking polypharmacy prescribing

Use the data tool **see how GP practices' prescribing** (both volume and risky combinations of medicines) **compares to others' in England.**

02

Prioritise and identify those at risk from harm

The tool **helps GP practices to quickly and reliably prioritise** the areas where practices have the most risk (because you can't review everyone)
Then, **without any additional technology or kit**, the GP practice can identify which of their patients most require a medication review.

03

Measure the harm

The data is updated every month so clinicians can quickly see the impact of their interventions.

The NHS BSA Polypharmacy prescribing comparators are **available to all 191 CCGs** in England and their constituent GP Practices

What does the tool look like?



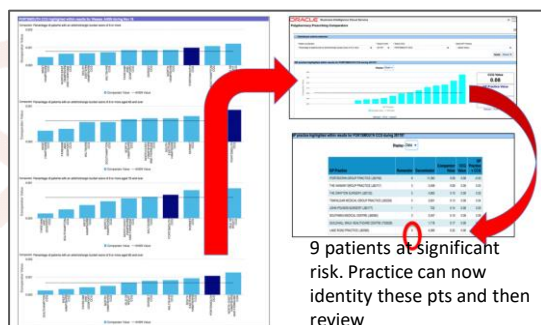
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STEP 1

**Know your
data.**

Look at your local polypharmacy data via ePACT 2 and select an area of concern

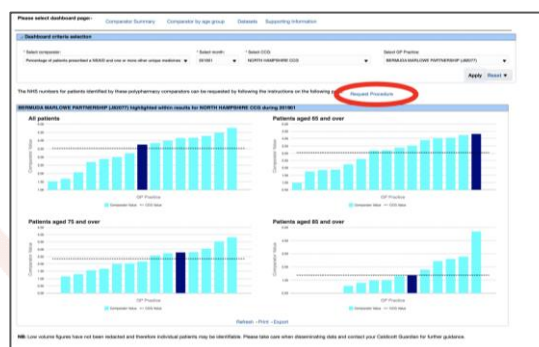
Portsmouth CCG percentage of patients with Anticholinergic Score of 9 or more



STEP 2

**Find patients
at risk.**

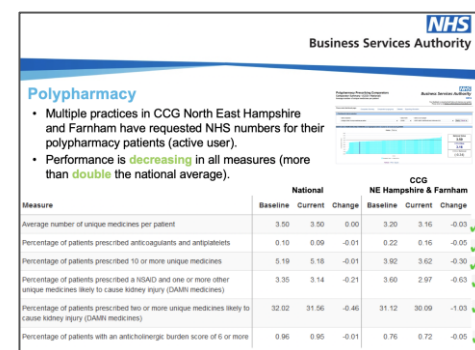
Complete the “request procedure” to access the NHS numbers of the patients in your practice deemed to be at risk and invite those patients for a medication review



STEP 3

**Make a
difference!**

NE Hampshire and Farnham CCG supported every practice to do this well and have demonstrated a decrease in all polypharmacy comparators at double the national average rates!



To access your data go to:

nhsbsa.nhs.uk/epact2/dashboards-and-specifications/medicines-optimisation-polypharmacy

For more resources go to

<https://wessexahsn.org.uk/projects/160/polypharmacy-what-next-planning-for-wessex>



Business Services Authority

Polypharmacy prescribing comparators in action:



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What do the comparators measure?



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The **average number** of unique medicines prescribed per patient



Percentage of patients **prescribed multiple anticoagulant regimes**



Patients prescribed 4,5 or 6 (or more) medicines with **low to moderate and moderate to high anticholinergic activity**



Patients **concurrently prescribed 5 or more analgesics**



Patients prescribed **2,3, 4 or more medicines with an unwanted hypotensive effects**

Volume comparators

Clinical/ therapeutic comparators



Percentage of patients prescribed **8 or more** unique medicines, **10 or more** unique medicines, **15 or more** unique medicines, **20 or more** unique medicines



Percentage of older patients prescribed medicines **likely to cause Acute Kidney Injury (DAMN Drugs)**

Percentage of patients **prescribed a NSAID and one or more other unique medicines likely to cause kidney injury (DAMN medicines)**



Patients prescribed and SSRI or and SNRI **concurrently with other medicines known to increase the risk of bleeding.**



What about patients?



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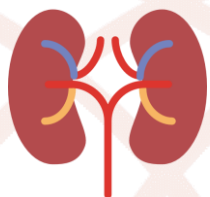
COMPARING DATA FROM BEFORE JULY 2017 (PUBLICATION DATE OF COMPARATORS) TO JUNE 2019:



9,400 fewer patients
prescribed 10 or more unique
medicines



25,900 fewer patients
prescribed a NSAID and one or
more other unique medicines
likely to cause kidney injury



58,300 fewer patients
prescribed two or more unique
medicines likely to cause kidney
injury (DAMN medicines)



4,800 fewer patients
with an anticholinergic burden
score of 6 or more



7,500 fewer patients
with an anticholinergic burden
score of 6 or more aged 65 and
over and



700 fewer patients prescribed
two or more anticoagulants and
antiplatelet medicines

A Case Study

- Using the data, the North East Hampshire and Farnham CCG Care Home Pharmacist has undertaken over 250 reviews and made over 800 interventions. As a result;
- The average number of medicines per patient has reduced from 9.4 to 7.6
- The average anticholinergic burden score has reduced from 1.39 to 1.00

WHO have cited evidence that pharmacist-led medication reviews reduce hospital admissions.

Prescribing we should be concerned about...



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01



RED FLAG DRUGS

NSAIDs
Anticoagulants
Anti-platelets
Diuretics

Practitioners should always think about
“red flag” drugs in the same way as
diagnostic red flags

02



CONCERNING COMBINATIONS

DAMN drugs
(Diuretics , ACEI/Angiotensin
antagonists/ Metformin / NSAIDs
Anticholinergic Burden

CNS drugs
(Opiates / GABA / Antidepressants /
Antipsychotics / Anxiolytics

PINCER OR THE NHS BSA POLYPHARMACY PRESCRIBING COMPARATORS WILL HELP
YOU TO IDENTIFY THESE TYPES OF PATIENTS IN YOUR PRACTICE.

Victim or villain?



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Personal barriers
Environmental barriers
Behavioural barriers
Technical barriers



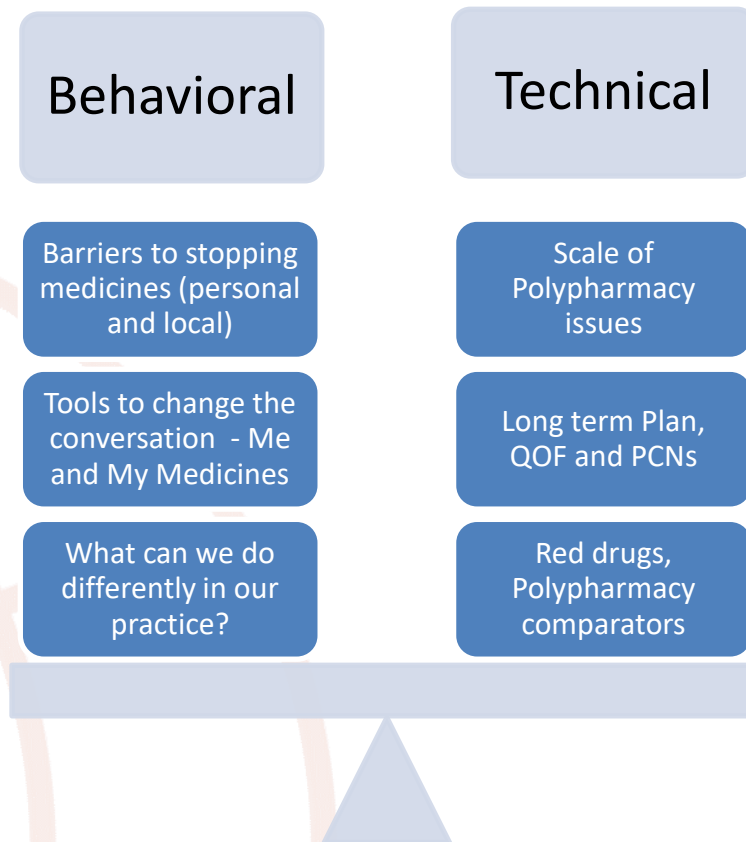
QOF
Specialist silo prescribing
Interface
Prescribing cascade

We all work in a **complex** and **over-**
burdened system.....

Addressing problematic polypharmacy requires both behavioral change and technical knowledge.



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**Designers to
convert to
better
picture**

Behavioural tools to address problematic polypharmacy

- Firstly, you can't be expected to do good shared decision making in a 7-minute consultation
- No single tool can fix this
- Change is about moving towards shared decision making over time
- Working together as GPs and Patients to learn how to do this together
- There are ways to make shared decision-making work well



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Network Contract Directed Enhanced Service

Guidance for 2019/20 in England

May 2019



me + my medicines



**social
research**

Scottish Government
Rìghdhalas na h-Alba
gov.scot

Research Findings
142/2018

HEALTH AND SOCIAL CARE

Good practice in shared decision-making and consent

Gosha Wojcik - SGSSS Intern

The Scottish Government's *Health and Social Care Delivery Plan* contains a commitment to reviewing the consent process for patients in Scotland with the General Medical Council and Academy of Medical Royal Colleges. This report supports that work, by setting out the findings of a review on the practice of consent and shared decision-making within NHS Scotland.

Main findings

Although many examples of excellent practice exist across NHS Scotland, effective shared decision-making between clinicians and patients is not yet universally embedded. The current challenge is to devise effective ways for supporting cultural transformation, engaging the public and embedding best practice within mainstream clinical processes.

Background

The project is underpinned by the recognition that people should be regularly involved in, and responsible for, their own health and wellbeing.

The lawfulness of patients' consent to medical treatment has been a consistent feature of clinical negligence cases. The 2017 Scottish Public Services Ombudsman (SPSO) report on *Informed Consent*, identified that inadequate medical consent was the most frequently recurring issue identified in its complaints investigations and recommendations to NHS Boards over the last 5 years.



Home > Funding and partnerships

MAGIC: Shared decision making

Technical tools to address problematic polypharmacy



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01 Scottish Polypharmacy Guidance: Realistic Prescribing 2018



Polypharmacy Guidance Realistic Prescribing 3rd Edition, 2018



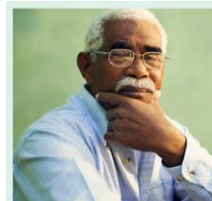
Scottish Government
Riaghaidhais na h-Alba
gov.scot



02 Size & scale of Polypharmacy

University Hospital Southampton **NHS**
NHS Foundation Trust

MEDICINE SAFETY PORTAL *Safer prescribing for primary care*



This is Raymond. At an appointment for a suspected UTI, Raymond's GP, Dr Clarke, asks him about his general health. He says he's been 'feeling his age' recently. He's 74 years old and his angina has been playing up. He knows he gets a bit confused sometimes and finds it harder to do crosswords these days. He's also constipated and doesn't eat as much as he used to; and he had to have a tooth out last week.

Raymond saw his GP a few months ago about vertigo, and was prescribed prochlorperazine 5mg three times daily. He's taking several other medicines and Dr Clarke reviews them:

- Amitriptyline 25mg twice daily for neuropathic pain.
- Amlodipine 10mg daily.
- Atorvastatin 40mg at night.
- GTN spray when required.

Visit:

<https://www.medicinesafety.co.uk/p/anticholine rgics-introduction.html>

Technical tools to address problematic polypharmacy



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03 NO TEARS model (2004)

The NO TEARS tool

Need and indication

Open questions

Tests and monitoring

Evidence and guidelines

Adverse events

Risk reduction or prevention

Simplification and switches

thebmj

Scottish Polypharmacy Guidance



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7 STEPS

focuses on person
centred care and the
need for shared decision
making

Table 2b: An overview of therapeutic groups under each step

Step 2: Essential drug therapy – Only consider stopping following specialist advice		
Discuss with expert before stopping	Discuss with expert before altering	
<ul style="list-style-type: none"> Diuretics - in LVSD (7) ACE inhibitors - in LVSD (17) Steroids Heart rate controlling drugs 	<ul style="list-style-type: none"> Anti-epileptics Antipsychotics Mood stabilisers Antidepressants DMARDs 	<ul style="list-style-type: none"> Thyroid hormones Amiodarone Antidiabetics (34) Insulin
Step 3: Potentially unnecessary drug therapy		
Check for expired indication	Check for valid indication	Benefit versus Risk
<ul style="list-style-type: none"> PPI(1)/H² blocker (2) Laxatives (3) Antispasmodics (4) Oral steroid (22, 36) Hypnotics/anxiolytics (24) H¹ blockers (29) Metoclopramide (28) Antibacterials (oral/topical) (32) Antifungals (oral/topical) (33) Sodium/potassium supplements (44, 45) Iron supplements (44) Vitamin supplements (44) Calcium/Vitamin D (44) Sip feeds (44) NSAIDs (46) Drops, ointments, sprays etc. (49) 	<ul style="list-style-type: none"> Anticoagulant (5) Anticoagulant + antiplatelet (6) Aspirin (6) Dipyridamole (6) Diuretics (7) Digoxin (9) Peripheral vasodilators (10) Quinine (11) Antiarrhythmics (12) Theophylline (2) Antipsychotics (13) Tricyclic antidepressants (14) Opioids (30) Levodopa (15) Nitrofurantoin (16) Alpha-blockers (17) Finasteride (40) Antimuscarinics (18) Cytotoxics/immunosuppressants (43) Muscle relaxants (19) 	<ul style="list-style-type: none"> Antianginals (12) BP control (15) Statins (14) Corticosteroids (20) Dementia drugs (26) Bisphosphonates (37)
Step 4: Effectiveness		
If therapeutic objectives are not achieved: Consider intensifying existing drug therapy		For patients with the following indications: Consider if patient would benefit from specified drug therapy
<ul style="list-style-type: none"> Laxative - Constipation (3) Antihypertensives - BP control (15) Antidiabetics - HbA_{1c} control (34) Warfarin - INR control Rate limiting drugs - Heart rate? Respiratory drugs – Symptoms? Pain control 		<ul style="list-style-type: none"> see Drug Efficacy (NNT) table CHD - Antithrombotic, statins, ACEI/ARB, beta blocker Previous stroke/TIA - Antithrombotic, statin, ACEI/ARB LVSD - Diuretic, ACEI/ARB, beta blocker AF - Antithrombotic, rate control DMT2 - Metformin High fracture risk – Bone protection
Step 5: Safety		
Drugs poorly tolerated in frail adults See Gold National Framework on frailty		High –risk clinical scenarios
<ul style="list-style-type: none"> Antipsychotics (incl. phenothiazines) NSAIDs (46) Digoxin (doses ≥ 250 micrograms) (9) Benzodiazepines (24) Anticholinergics (incl. TCAs) (27) Combination analgesics 		<ul style="list-style-type: none"> Cumulative Toxicity tool Sick day rule guidance Metformin + dehydration ACEI/ARBs + dehydration Diuretics + dehydration NSAIDs + dehydration NSAID + ACEI/ARB + diuretic NSAID + CKD NSAID + age >75 (without PPI) NSAID + history of peptic ulcer NSAID + antithrombotic NSAID + CHF Glitazone + CHF TCA + CHF Warfarin + macrolide/quinolone ≥2 anticholinergics (Anticholinergic Burden Tool)
Step 6: Cost-effectiveness		
Check for		
<ul style="list-style-type: none"> Costly formulations (e.g. dispersible) Costly unlicensed 'specials' 	<ul style="list-style-type: none"> Branded products >1 strength or formulation of same drug 	<ul style="list-style-type: none"> Unsynchronised dispensing intervals (28 or 56 day supplies)
Step 7: Adherence/patient centredness		
Check Self-Administration (Cognitive)		Check Self-Administration (Technical)
<ul style="list-style-type: none"> Warfarin/DOACs Anticipatory care meds e.g. COPD Analgesics Methotrexate Tablet burden 		<ul style="list-style-type: none"> Inhalers Eye drops Any other devices Bisphosphonates/calcium

Barriers to stopping medicines



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Personal barriers

- Confidence to stop
- Time pressures
- Resources
- Patient expectations
- Different healthcare professionals to stop medicines have different priorities re stopping medicines
- Not confident in all areas
- Pressure patient/carers
- Lack of evidence
- Worry about causing harm
- Time to think and do it well
- Difference of opinion with/to colleagues
- Lack of knowledge/information resource
- Specific medications – potential harm
- Not really knowing what patient is doing with their medications
- Records: Why drug started? Working in the dark
- Repeat processes
- Time: medication reviews ‘hijacked’
- Fear of causing harm: stop medications and then an event happens/peers wouldn’t support your decision
- Fear of litigation
- Individuals knowledge – so much to keep up to date with



Environmental barriers

- Transfers of Care -medicines reconciliation
- Aging population with multi morbidities
- QOF. Targets driving action
- Lack of time
- Lack of expertise/evidence
- Fear of consequences
- Lack of process in primary care
- Patient expectations/Family pressure
- High proportion of nursing homes
- Multiple prescribers for 1 individual
- Conflicting information – quality/source
- Specialist prescribing
- Training needs – both existing and new pharmacists
- Electronic BNF
- Electronic tools/different IT tools
- Pain prescribing and pathways
- Checklist prescribing
- Single condition focus
- Blame game
- Medical advancement – more and more drugs
- Patient Confidence – multiple clinicians – patient confusion
- Communication pathways
- Prescriber confidence
- Media influences

Bringing it all together



ePACT2

Step 1: review your data and identify key areas for your PCN/ practice



Step 2: Think about your skill mix and capacity. Think about how many sessions you have for Multimorbidity structured medication reviews.

Step 3: Request the NHS numbers of the patients that the NHS BSA data shows make up the comparator you have decided to focus on. (could be volume, could be therapeutic) nhsbsa.informationssystemsnhs.net



Step 4: Triage the list, some patients may have been seen already, prioritise e.g older, not been seen recently, in a care home, overdue blood test

Step 5: Carry out shared decision making structured medication reviews.

Step 6: Review the polypharmacy data. What has been your impact? What did you learn?



ePACT2

Learning Resources



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Resources

Resources include

- This Slide Deck.
- The Presenter Notes.
- The editable feedback slide deck.
- The Case Study.
- MMM resources
- A digital copy of the take home Maltese Cross

NHS BSA Polypharmacy Comparators

To access your data go to:

nhsbsa.nhs.uk/epact2/dashboards-and-specifications/medicines-optimisation-polypharmacy



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Polypharmacy Action Learning Sets